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solutions



MapSuite

- ▶ MapLocator eliminates the need for cumbersome paper maps and allows quick and easy access to graphical online maps that zoom to the required level of detail
- ▶ MapLocator automatically identifies nearby cross streets and lets you select the one most appropriate for a call
- ▶ MapLocator facilitates the selection of tow destination by automatically showing the distance to each garage and identifies AAR facilities, available services and hours of operation
- ▶ MapLocator automatically populates breakdown location and tow destination in the ERS Call Receive window so no rekeying is necessary
- ▶ MapLocator provides a calibrated ruler for measuring route distances so you can verify mileage
- ▶ MapLocator offers a side-by-side close-up and thumbnail view of the current location so you can easily see the relative position of the breakdown with respect to major roads and highways
- ▶ Use MapCarver to carve your territory into grids and easily adjust territory boundaries when required

AXIS ERS MapSuite is a Windows based graphical map display application that features two interactive products: MapBuilder and MapLocator.

MapBuilder is a versatile map database-building tool, and MapLocator offers dispatchers and call takers an online map database to facilitate call location. MapLocator also facilitates the selection of a tow destination by displaying the location of your Approved Auto Repair (AAR) partners and other service garages.

MapLocator: Graphical Interface for Call Takers/Dispatchers

The call spotting process is typically handled within the ERS Call Receive window, but on occasion, call takers need to consult a map. MapLocator is used on an exception basis so call takers and dispatchers can quickly find information about a breakdown location or tow destination.

Using the graphical interface, which offers special tools such as zoom and pan, MapLocator will:

- allow you to search for a breakdown location using street name and number, landmark, highway, intersection, city, county, district, or postal/zip code.
- display a detailed map and a thumbnail view of the relative position of the breakdown with respect to major roads and highways.
- automatically highlight the street segment that relates to the breakdown location using the zoom, identifying the grid or breakdown location.
- display all garages and dealerships within a specified radius and calculate the distance between the breakdown location and the garage location.
- display a garage's AAR status, hours of operation, available services and discounts so you can select a suitable tow destination for the call, including one that is close the member's home.

- ▶ MapEditor lets you geocode landmarks and garages, which appear as symbols on your maps, so you can enrich the map data with club-specific information
- ▶ Interactive transfers between your map database and ERS AutoSpot gives dynamic and precise dispatch data for daily ERS tasks



Related product sheets:

- ERS AutoSpot

- update the ERS Call Receive window once a breakdown location is found. It updates the address/landmark, cross street, and grid code. Once a tow destination is found, it updates the tow destination and tow destination grid.

MapBuilder: Customizing Your Database

The MapBuilder application gives you the tools your map database administrator needs to customize your maps and provides precise dispatch data to ERS users. Once you are done with MapBuilder, you can refresh the ERS AutoSpot database and the MapLocator map data.

- Using MapCarver, you can define the boundaries for each service provider's territory, or create custom layers to overlay the map data. For example, you can sub-divide maps into districts, or add small towns and streets (with address ranges) missing from your database.
- With MapEditor, you can add geocoded landmarks and garages, helper notes and dispatch instructions, or edit street abbreviations, street name translations, irregular intersections, and major cross streets.
- Using MapBuilder's import feature, you can transfer data from your ERS AutoSpot database to your map database, allowing you to preserve and update current helper notes and dispatch instructions.
- MapBuilder handles a partial refresh of ERS AutoSpot so you can customize and edit partial information. For example, you can recarve certain grids, then transfer only this information back to ERS AutoSpot.
- MapTiler formats your map supplier's data for MapSuite tools and automatically calculates major intersections and cross streets for you.
- Subscribe to quarterly or semi-annual map data updates and use MapBuilder tools to keep your map database current.
- MapBuilder's "verify" feature allows you to check customized map data to make sure it is saved and verified. This feature ensures the integrity of your map database by updating related data when changes are made.

Putting it All Together

Because the AXIS ERS MapSuite database is easy to keep up-to-date and complete, ERS AutoSpot success rates will be improved and data maintenance at your club will be easier and more efficient. Your customized map database can be updated at any time, without interrupting ERS operations, and transfers between MapSuite and AutoSpot are interactive and efficient.

You can also use the map data to do things like printing a section of a map or adding maps to your Microsoft PowerPoint® presentations.

AXIS ERS MapSuite is based on MapInfo Corporation tools that provide flexible, powerful, and versatile mapping solutions.